

# Reliability Services

Reliability Services is part of Rotork's Lifetime Management suite of services. It is a customisable approach to maintenance, with options that provide progressively increased levels of coverage and support. Our tailor-made programmes increase reliability and availability and allow customers to have flexibility about what services are most appropriate for them.

## Health Check

### Client receives:

- Asset register
- Health Check template
- Maintenance register

### On-site activities:

- Site survey

### Activities per actuator:

- Asset condition assessment

## Planned Maintenance

### Client receives:

- Asset register
- Health Check template
- Maintenance register

### On-site activities:

- Site survey

### Activities per actuator:

- Asset condition assessment
- Intrusive inspection

### Routine, preventative maintenance:

- Confirm proper configuration/set up
- Perform corrective maintenance
- Functional test

### Included:

- Labour

## Enhanced Warranty

### Client receives:

- 2 x asset register
- 2 x Health Check template
- Maintenance register

### On-site activities:

- Site survey

### Activities per actuator:

- 2 x asset condition assessment
- Intrusive inspection

### Routine, preventative maintenance:

- Confirm proper configuration/set up
- Perform corrective maintenance
- Functional test
- Performance review
- 2 x historical review of data loggers per year
- Review of previous repairs, maintenance and health check records
- Documentation and benchmarking of application data

### Included:

- Labour
- Priority technical support
- Parts
- Priority scheduling service
- Data logger information

## Predictive Maintenance

### Client receives:

- 2 x asset register
- 2 x Health Check template
- Maintenance register

### On-site activities:

- Site survey

### Activities per actuator:

- 2 x asset condition assessment
- Intrusive inspection

### Routine, preventative maintenance:

- Confirm proper configuration/set up
- Perform corrective maintenance
- Functional test
- Performance review
- 2 x historical review of data loggers per year
- Review of previous repairs, maintenance and health check records
- Documentation and benchmarking of application data

### Included:

- Labour
- Priority technical support
- Parts
- Priority scheduling service
- Data logger information
- Advanced Analytics



## Optional 'add-on' services that can be added to any part of Reliability Services

- 24/7 dispatch or technical support
- Priority scheduling and technical support
- Parts management – customised spares programme
- New actuator start-up
- Resident engineer (part or full time)
- Cabling (power and control)
- System integration
- Valve inspection/maintenance

PUB056-022-00 Issue 08/20 The services above assumes a minimum 12 month contractual period and service window. This is to ensure the optimum service availability from your Rotork product.